When a line is drawn on paper, what does it mean?
Retaining walls are usually drafted as a simple line on plans by the architect or engineer, with little direction other than a note: “Retaining wall design and construction by others.”
But retaining walls are more than just a simple line. A range of decisions face the design and construction team when planning solutions for grade separations with a retaining wall. Understanding these decisions and accurately communicating them to the client, as well as to each other, is essential for engineers, particularly as the use of retaining walls in construction continues to grow.
As usable or “good” sites become scarcer, retaining walls are often the only option for optimizing tight sites with hard-to-meet space requirements or significant slopes.
In short, that simple line can make or break a project. The key to designing and constructing a successful retaining wall – and avoiding a “situation” – is careful consideration in the initial design phases, including (1) the type of system to use, and (2) the contractual approach to design and construction.

Type of System
Engineers have several different options for the design and construction of retaining walls. At present, retaining walls can be built out of traditional materials such as concrete and steel reinforcement, or from new technological materials such as geo-synthetics and lightweight concrete. Furthermore, in the last twenty years, pre-manufactured retaining wall systems have become available that offer reasonable factors of safety while providing multiple aesthetic facing options. Typically, several conditions from the geotechnical, structural, civil, and construction perspectives have a bearing on the type of wall that is best suited for a particular site. Choosing the wrong type of wall may not provide sufficient restraint, may be impractical to construct, and may cause instability in the existing geotechnical conditions.
A decision has to be made at the beginning of design: Is the site better suited for top-down construction or bottom-up construction? Top-down construction is appropriate for sites that need to be excavated to achieve final grade, while the bottom-up approach applies to sites that need to be filled. Technologies for top-down construction include soil nail walls, secant drilled shafts, and soldier pile walls, while technologies for bottom-up construction include mechanically stabilized earth (MSE) walls, conventional gravity walls, and gabion walls. Each of these technologies has unique applications that are dependent on the site layout, the height of wall, soil conditions, the presence of nearby structures, underground utilities, and the intended use of the areas near the top and bottom of the wall.
Too often, the wrong wall type is selected for a site, which results in two retaining walls being constructed where only one is needed. An example is when a design incorporates a bottom-up wall that requires excavation into an existing slope. In order to provide the restraint required, such as a heel for concrete walls or geosynthetic length for MSE walls, a nearly vertical slope must be excavated behind these elements. This requires an additional top-down construction wall behind the proposed wall. If the designer is aware of all the retaining wall technologies, one top-down wall could be utilized in this situation, resulting in a substantial decrease in cost to the owner.
Contractual Approach to Design

Top-down or bottom-up retaining walls have advantages and disadvantages that are specific to the site and situation. But who or what determines which retaining wall system is the most appropriate, considering cost, resistance and constructability?

There are generally two approaches to design and construction: the traditional approach, where an engineer designs the system and the contractor builds it; and the performance-specified approach, where the engineer provides the basic criteria such as length, height, and location, and the contractor designs and builds the wall with engineering support, either in-house or subcontracted.

Traditional Design Approach

In the traditional approach, the contractor constructs the wall in accordance with the plans and specifications developed by the engineer. The owner hires an engineer to design a retaining wall, and the engineer provides plans and specifications for contractors to use in preparing competitive bids.

If the features at the site and limitations of construction equipment are not fully understood, the proposed construction may not be achievable. In addition, if an engineer is well-versed in only one engineering discipline, then aspects from other points of view may be overlooked.

Undeveloped properties may have unique slopes or geotechnical issues that are yet undiscovered. This can lead to a difficult situation – especially if it is the contractor that recognizes the problem once the team is in the field.

Soil conditions may not be uniform, slopes may be steeper than expected, or the design may not be adequate for the overall loads. If the contractor must make these decisions in the field, it may lead to change orders, which in turn lead to extra costs for the owner. Furthermore, if the designer is not in the field with the wall builder, there may be less communication, which sets up the engineer as an adversary and lessens the likelihood for success. Lastly, the wall built by the low bidder may not be the most aesthetically pleasing.

On the other hand, there are real benefits to be derived from the traditional approach. For one thing, all of the contractors are bidding on the same design, which the engineer presumably designed in full compliance with the governing codes. This results in economical construction because it is streamlined and consistent – if the designer understands all engineering aspects of the retaining wall. It also puts the contractors in competition from a bidding perspective. In addition, the owner should be assured that a functioning final product will be produced.

Performance-Specified Design Approach

Another option for designing and building a retaining structure is the performance-specified wall. In this approach, the design team provides basic criteria, such as desired wall length, height, etc. and the contractor, with engineering support, designs and builds the wall. In this scenario, an in-house engineer or engineering consultant subcontracted to the contractor designs the wall considering the basic criteria provided by the design team. The contractor's engineer decides which specific system should be constructed and designs that system accordingly. Furthermore, the contractor's engineer selects facing for the proposed system. This can lead to a difficult situation – especially if it is the contractor that recognizes the problem once the team is in the field.

Soil conditions may not be uniform, slopes may be steeper than expected, or the design may not be adequate for the overall loads. If the contractor builds the retaining wall, it may lead to change orders, which in turn lead to extra costs for the owner. Furthermore, if the designer is not in the field with the wall builder, there may be less communication, which sets up the engineer as an adversary and lessens the likelihood for success. Lastly, the wall built by the low bidder may not be the most aesthetically pleasing.

On the other hand, there are real benefits to this approach: It can result in a lower cost to the owner because it allows the engineering to be more innovative, enabling the designer to be more aggressive, potentially offering more expertise as it relates to specific conditions and wall types. This approach also lays the groundwork for better communication between the engineer and contractor, so modifications can be made on the fly.

There are drawbacks as well. The performance of the wall may suffer because quality control and quality assurance is left in the contractor's hands from both a design and construction perspective. Furthermore, the design may only be able to incorporate wall systems that the contractor can build and not truly evaluate different wall systems that may be appropriate for the site. An example would be when the engineer who is working for the contractor designs an MSE wall to be built by an MSE wall contractor; a soil nail wall system might have been more appropriate for the site, but the contractor does not have the equipment to build it. Finally, with innovation in design, codes may be pushed to the farthest extent, which may result in deficiency in overall long-term performance of the wall.

Conclusion

There are numerous approaches to design and many types of retaining systems, each with specialized applications that can be used to retain soil and/or provide stability to slopes. Understanding what is involved in each design approach, how the system is constructed, and under what conditions they are constructed is imperative to successful and economical design and construction.